

AI & AUTOMATION · SERVICE PROFILE

AI Automation & Agents

Cut manual overhead 40–70% with private AI on your own data. You own the code, the models and the IP.

THE CHALLENGE

Every month, your team loses hours to support queries, data entry, approvals and paperwork. That is payroll spent on work a machine should do. Public AI tools are not the fix. You cannot trust them with private data. And you own nothing you build on them.

OUR APPROACH

You get production AI: agents, chatbots and automated workflows, grounded in your own data through RAG. It runs private or self-hosted where required. Which means sensitive data never leaves your environment — and you own the code, models and IP outright. We build to a fixed scope and run it after launch.

What you get

01

Your data stays yours

AI deployed inside your own infrastructure or private cloud, air-gapped when required. Which means sensitive data never leaves your environment.

02

A model trained for you

We fine-tune models on your proprietary data for domain-specific accuracy. You own the resulting model outright. Which means your AI advantage stays yours.

03

Answers for customers, 24/7

RAG agents grounded in your documentation answer customer and internal queries day and night, with clean human handoff. Which means faster replies without added headcount.

04

Hours back every week

Data entry, routing, approvals and reporting run as automated pipelines without supervision. Which means your team spends its time on work that grows the business.

05

Paperwork that processes itself

Invoices, contracts, forms and emails are extracted and classified automatically. Which means unstructured paperwork becomes clean data without manual typing.

06

AI where your customers are

Your AI works on WhatsApp, web and email for support, sales and notifications. Which means customers get help on the channels they already use.

AI AUTOMATION & AGENTS

What's in scope

- ✓ Workflow audit to find your highest-ROI use cases
- ✓ Private, self-hosted or air-gapped deployment
- ✓ Document pipeline for invoices, forms & contracts
- ✓ Human escalation paths & role-based access
- ✓ Custom AI agent or chatbot grounded in your data (RAG)
- ✓ Fine-tuned model on your own data, where applicable
- ✓ Integration with 200+ business systems & channels
- ✓ You own all source code, models & IP on handover

How you start

1

Free assessment

We map your problem and scope the first build. No cost, no obligation.

2

First build

Fixed scope, fixed timeline. Live in about 2-3 weeks.

3

Run

We operate, monitor and support it 24/7. You see it working under real use.

4

Expand

You add the next system when you're ready. Nothing forced.

PROVEN ON US

Our WaSMS platform runs AI chatbots for 1,000+ businesses, and our AI helpdesk runs in production. Which means your automation is proven tech, not a pilot.

Book your free assessment

Free assessment → fixed-scope first build, live in ~2-3 weeks → run & expand.

No cost, no obligation. Full profile: rapinova.com/resources

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