

MANAGED INFRASTRUCTURE · SERVICE PROFILE

Managed VPS Hosting

Your servers stay up, secure and fast — watched 24/7 by engineers who fix problems before your customers notice.

10,000+ systems delivered for clients in 150+ countries — and we run our own 17-brand company on systems like this. You own everything we build.

19+

YEARS BUILDING

28,000+

CLIENTS SERVED

10,000+

SYSTEMS SHIPPED

200+

INTEGRATIONS BUILT

PROVEN ON US

19+ years hosting client systems, plus 30+ of our own sites run 24/7. Which means uptime handled by operators whose revenue depends on it.

01 · THE COST YOU PAY TODAY, AND THE FIX

WHAT IT COSTS YOU TODAY

Every hour of downtime costs you sales, trust and search ranking. With unmanaged hosting, the real work lands on you. Patches pile up. Backups go untested. A 3 a.m. crash waits for morning support. You pay twice — once for the server, again in lost revenue and lost weekends.

WHAT YOU GET INSTEAD

You get a hardened server, 24/7 monitoring and an engineer who responds when alerts fire. We run your stack with the same discipline as our own 30+ production sites. Which means fewer outages, faster fixes and no more paying for downtime with lost sales.

What you get

01

Secure before you launch

Your server is hardened first — firewall, SSH lockdown and OS baseline set before any app goes live. Which means attackers meet a locked door, not default settings.

02

Someone answers at 3 a.m.

Uptime, resource and service alerts wake our engineers, not you. Response runs 24/7 under your SLA. Which means outages get handled while you sleep.

03

Backups that actually restore

Daily backups replicate off-site and restores are tested on a schedule, never assumed. Which means a bad day ends in a rollback, not a rebuild.

04

Fast pages as you grow

Caching, database tuning and content delivery keep load times low as traffic climbs. Which means growth brings you revenue, not slow pages.

05

Threats closed before incidents

Scheduled patching, malware scans, DDoS protection and intrusion detection run all the time. Which means gaps close before they cost you an outage or a breach.

06

One team, any platform

cPanel, Plesk, DirectAdmin or Docker, on Hetzner, DigitalOcean, AWS and more. One standard, one accountable team. Which means one call when your stack breaks.

YOU OWN IT | Everything we build — code, data and IP — is yours. Which means no lock-in, ever.

02 · WHAT'S IN SCOPE

What's in scope

- ✓ Server provisioning & OS hardening
- ✓ 24/7 uptime & resource monitoring
- ✓ Malware scanning & security patching
- ✓ Email deliverability setup (SPF/DKIM/DMARC)
- ✓ Firewall & intrusion-prevention setup
- ✓ Daily off-site backups with tested restores
- ✓ Performance tuning & caching setup
- ✓ SLA-backed ticketed support

How you start

1

Free assessment

We map your problem and scope the first build. No cost, no obligation.

2

First build

Fixed scope, fixed timeline. Live in about 2–3 weeks.

3

Run

We operate, monitor and support it 24/7. You see it working under real use.

4

Expand

You add the next system when you're ready. Nothing forced.

Ways to engage

Fixed-Scope Build

Defined outcome, fixed timeline & price.

Dedicated Team

A senior squad that works as your own.

Staff Augmentation

Vetted engineers plugged into your team.

Managed Retainer

We build, run and evolve it for you.

03 · WHAT CHANGES FOR YOU

What you can expect



Issues get caught and fixed before your customers ever see them



Your infrastructure scales with your business instead of capping it



Your security posture improves month over month, not only after incidents



One accountable partner for your whole stack, from the OS to the application

Products we run at scale

ServerAdmin.ai

AI server management

serveradmin.ai

Orvoxa

White-label hosting

orvoxa.com

AI Ticket & Chat

AI helpdesk

aiticketandchat.com

Common questions

Which control panels and clouds do you support?

cPanel/WHM, Plesk, DirectAdmin and containerized Docker setups. We run them on Hetzner, DigitalOcean, AWS and other providers. You get the same operating standard everywhere.

What happens if my server goes down at 3 a.m.?

Monitoring alerts an engineer at once, day or night. Response starts under your SLA — it never waits for the next business day. You hear from us while we fix it, not after your customers complain.

Can you take over a server someone else set up?

Yes. We audit the existing environment first, close any security gaps, then bring it up to our baseline. Only after that does it go under full 24/7 management.

How do we start?

With a free assessment of your current setup — no cost, no obligation. You get a fixed-scope plan, so there is no surprise bill. Your hardened environment goes live in about 2-3 weeks. Then we run it 24/7 and expand as you grow.

Book your free assessment

Free assessment → fixed-scope first build, live in ~2-3 weeks → run & expand.

No cost, no obligation. Full profile: rapinova.com/resources

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