

INFRASTRUCTURE OPERATIONS · SERVICE PROFILE

Managed IT Services

Your servers stay up, patched and backed up — 24/7 — so outages stop eating your time and money. You focus on the business; we run the infrastructure.

THE CHALLENGE

Every outage costs you sales, trust and hours of firefighting. Patching happens after the breach, not before. One person holds all the knowledge — when they leave, you are exposed. Each month you run reactive IT, you pay twice: in downtime and in work that never gets done.

OUR APPROACH

You get one team that owns your infrastructure end to end. We monitor, patch, back up and respond 24/7 — the same discipline behind our own 30+ production sites. AI diagnostics flag issues early; engineers stay accountable. Which means problems get fixed before your customers ever notice.

What you get

01

Problems caught while you sleep

Your servers, sites and services are watched 24/7. An engineer responds the moment something breaks. Which means faults get fixed before they become outages.

02

Your servers run without you

We provision, configure, scale and tune your Linux servers, VPS and cloud. Which means you get senior operations cover without hiring a full team.

03

Attacks blocked before they land

Firewalls, hardening, malware scanning and continuous patching close known holes fast. Which means fewer breach risks and no patch backlog hanging over you.

04

A bad day becomes routine

Automated, verified backups with defined recovery targets. Which means a failed disk, bad deploy or ransomware event becomes a restore, not a disaster.

05

One team answers everything

A helpdesk that owns your day-to-day IT under clear SLAs — user requests to infrastructure changes. Which means no vendor finger-pointing and no waiting.

06

Faster fixes with AI

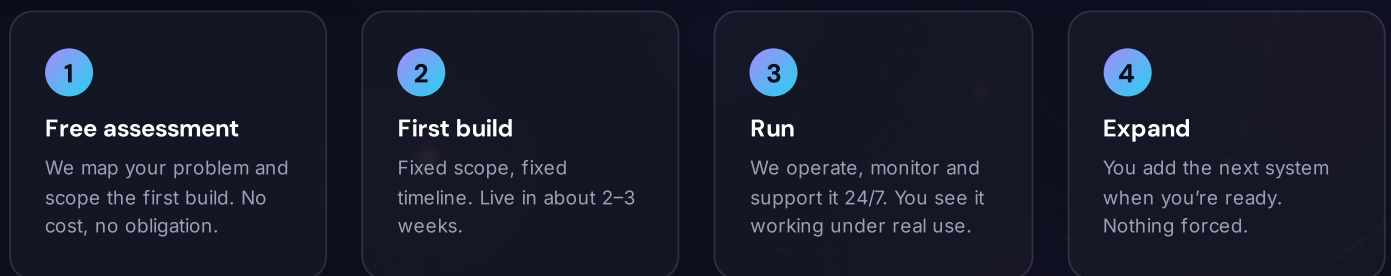
AI spots anomalies and starts the investigation before an engineer opens the ticket. Which means shorter incidents — with a human accountable for every action.

MANAGED IT SERVICES

What's in scope

- ✓ 24/7 monitoring of servers, sites and services
- ✓ Firewall setup and hardening
- ✓ Malware scanning and abuse response
- ✓ Disaster recovery with defined targets
- ✓ Server, VPS and cloud management
- ✓ Continuous security patching
- ✓ Automated, verified backups
- ✓ Helpdesk with clear SLAs

How you start



PROVEN ON US

19+ years running client infrastructure, plus 30+ production sites of our own 24/7. Which means operators, not a call queue.

Book your free assessment

Free assessment → fixed-scope first build, live in ~2–3 weeks → run & expand.
No cost, no obligation. Full profile: rapinova.com/resources

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